

# EAR TOILET PACK

## FAQ

### What are the three packs available?

Basic, Pro & Elite

### What is the difference between the three packs?

The difference is the operating microscope.

The **Pro and Elite** are a higher quality design. They incorporate features such as wider binoculars, better quality optics, articulated arm and joints, 5 step magnification, a T-Handle and the ability to connect CCD's and digital cameras. These are commonly purchased by Specialists and the experienced user looking for a better quality microscope.

The **Basic** is most popular amongst General Practice users due to its cost efficiency.

It features 3 step magnification, quality optics, basic arm configuration and does not have the ability to connect additional accessories.

All packages include the same suction machine and attachments.

### Is the Tongye Suction suitable for ear micro-suction?

Yes! It is suitable for removing foreign bodies, wax and infection (otitis external).

It uses slow suction which increases pressure when it encounters resistance e.g. ear wax. The suction controller allows the user to regulate the suction machine pressure at all times.

### Can a nurse perform the procedure?

No. The nurse can prepare the patient however only a registered Doctor can perform the procedure.

### What are the common consumables used with the Ear Toilet Package?

-Suction Tube (Single Use), one per patient per procedure.

-Suction Controller (Semi-Reusable) Can be used until perished

— Approx 100 tests per piece.

Liners are available for the machine



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### Order Codes for consumables:

Suction Controller (NZ3238P10) Pack of 10  
Suction Tubes 14G (NZ5254BENT) Pack of 100  
Ear Clear Ear Wax Remover 12ml (KEY3806)  
Ear Speculum Gruber (VPSXL) Pack of 100.  
50 X-Large, 30 Large, 20 Medium.

### Other size suction tubes available?

Suction Tubes 14 Gauge - Non Sterile (NZ5254BENT)  
Suction Tubes 16 Gauge - Non Sterile (NZ5250BENT)  
Suction Tubes 18 Gauge - Non Sterile (NZ5251BENT)  
Suction Tubes 20 Gauge - Non Sterile (NZ5252BENT)  
Suction Tubes 22 Gauge - Non Sterile (NZ5253BENT)  
Suction Tubes 24 Gauge - Non Sterile (NZ5255BENT)

Suction Tubes 14 Gauge - Sterile (NZ4254BENT)  
Suction Tubes 16 Gauge - Sterile (NZ4251BENT)



Suction Tubes



Ear Speculum



Suction Controller

### Is the microscope high quality?

Optics are made in Germany, spring arm made in Germany, LED made in the USA  
The product is assembled in China, this is the same for many other brand name products in the market.

### Available to view?

If in the area or having an upcoming planned trip – we are able to demonstrate.

### What is the competition?

Many companies are selling our “Ear Toilet Pack”, and no other all inclusive packages are available in the market.  
Microscopes are available but are at a significantly higher price point, they are usually brand name e.g. Carl Zeiss, Seiler etc  
Feedback from customers is that they love the microscope.

### What is the warranty?

Microscope – 12 Months  
Suction Machine – 18 Months  
Warranty covers defects in manufacturing and does not cover user damage or if the product is used improperly. See users manual for each component for further information.

### Cleaning Instructions

Microscope – Surfaces only to be cleaned with detergent impregnated wipes, do not use any alcohol based cleaners.  
Suction Machine – Surfaces to be cleaned with detergent impregnated wipes, do not use any alcohol based cleaners. To clean the suction cannister and tubes fill a small container with 500ml of diluted detergent, turn on the machine and suction the detergent through the lines and let it deposit into the cannister. Remove the cannister and wash in the dirty sink. Fill with 200ml of tap water ready for the next day.

