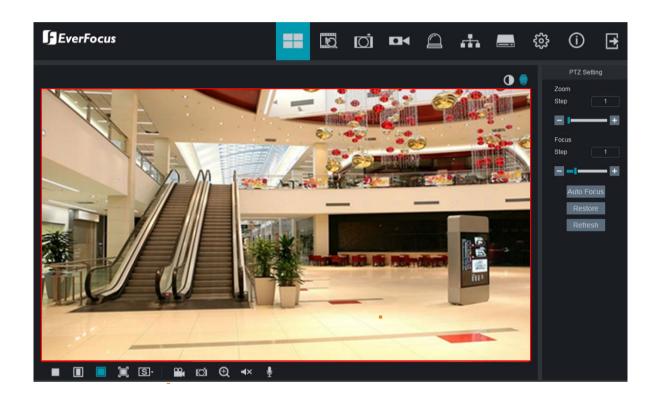
# **Value IP MTK Series Network Cameras**

H265, 2MP / 5MP

User's Manual





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#### Disclaimer

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# **About this document**

All the safety and operating instructions should be read and followed before the unit is operated. This manual should be retained for future reference. The information in this manual was current when published. The manufacturer reserves the right to revise and improve its products. All specifications are therefore subject to change without notice.

# **Regulatory Notices**

# FCC Notice "Declaration of Conformity Information"

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications made to this equipment, not expressly approved by EverFocus or parties authorized by EverFocus could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Value IP Series camera complies with CE and FCC.

# **Precautions**

## Do not install the camera near electric or magnetic fields.

Install the camera away from TV/radio transmitters, magnets, electric motors, transformers and audio speakers since the electromagnetic fields generated from these devices may distort the video image or otherwise interfere with camera operation.

Never disassemble the camera beyond the recommendations in this manual nor introduce materials other than those recommended herein.

Improper disassembly or introduction of corrosive materials may result in equipment failure or other damage.

## Try to avoid facing the camera toward the sun.

type supplies is highly recommended.

In some circumstances, direct sunlight may cause permanent damage to the sensor and/or internal circuits, as well as creating unbalanced illumination beyond the capability of the camera to compensate.

1. Keep the power cord away from water and other liquids and never touch the power cord with wet hands.

Touching a wet power cord with your hands or touching the power cord with wet hands may result in electric shock.

## 2. Never install the camera in areas exposed to oil, gas or solvents.

Oil, gas or solvents may result in equipment failure, electric shock or, in extreme cases, fire.

## 3. Cleaning

For cameras with interchangeable lenses, do not touch the surface of the sensor directly with the hands. Use lens tissue or a cotton tipped applicator and ethanol to clean the sensor and the camera lens. Use a damp soft cloth to remove any dirt from the camera body. Please do not use complex solvents, corrosive or abrasive agents for cleaning of any part of the camera.

4. Do not operate the camera beyond the specified temperature, humidity or power source ratings. Use the camera at temperatures within -30°C ~ 55°C / -22°F ~ 131°F, and humidity ≤ 95%; this device is not rated as submersible. The input power source is 12VDC / PoE. Be sure to connect the proper + / - polarity and voltage, as incorrect polarity or too high a voltage will likely cause the camera to fail, and such damage is not covered by the warranty. The use of properly fused or Class 3 power limited

# 5. Mounting

Use care in selecting a solid mounting surface which will support the weight of the camera plus any wind, snow, ice or other loading, and securely attach the camera to the mounting surface using screws and anchors which will properly support the camera. If necessary (e.g. when mounting to drop ceilings) use a safety wire to provide additional support for the camera.

# **CONTENTS**

1	Intro	duction		1
2	Getti	ng Starte	ed	2
	2.1	Checkin	g the Dynamic IP Address	2
	2.2	Settings	for Microsoft Internet Explorer	4
	2.3	Connect	ting the Camera to the Network	5
3	Live \	/iew Win	dow	7
	3.1	Playbac	k	8
		3.1.1	Playback Panel	9
		3.1.2	Download	10
	3.2	Channe	l Setting	11
		3.2.1	Live	11
		3.2.2	Image	12
		3.2.3	Privacy Mask	14
		3.2.4	Audio	15
	3.3	Record.		16
		3.3.1	Record Setting	16
		3.3.2	Record Schedule	17
	3.4	Alarm S	etting	18
		3.4.1	Motion	18
		3.4.2	I/O	19
		3.4.3	Sound Detection	20
	3.5	Networ	k Setting	21
		3.5.1	Network	21
		3.5.2	Video Streaming	23
		3.5.3	Email	24
		3.5.4	DDNS	25
		3.5.5	IP Filter	26
		3.5.6	RTSP	27
		3.5.7	FTP	28
		3.5.8	SNMP	29
		3.5.9	HTTPS	29
	3.6	Device S	Setting	30
		3.6.1	HDD	30
		3.6.2	Cloud Storage	31
	3.7	System	Setting	33
		3.7.1	General	33
		3.7.2	User Account	35
		3.7.3	Firmware Upgrade	36

		3.7.4	Load Det	ault		 36
		3.7.5	SYS. Mai	ntenance		 37
		3.7.6	Import a	nd Export		 37
		3.7.7	Local Set	tings		 38
		3.7.8	Log			 38
		3.7.9	Info			 39
			3.7.9.1	Performing the P2P Fu	nction	 39
	3.8	Color Se	etting			 42
	3.9	PTZ Sett	ing			 43
	3.10	Live Vie	w Functio	n Icons		 44
Δрр	endix	Α				 45
	Enabli	ing the M	ulticast Fu	nction		 45



# 1 Introduction

This manual describes all the functions on the user interface for the IP Camera models listed as below.

# **By Series**

Series	2-Megapixel Models	5-Megapixel Models
EHN Series	EHN1250-S	EHN1550-S
EZN Series	EZN1250-S / EZN1240-S	EZN1550-S / EZN1540-S
EBN Series	EBN1240-S	EBN1540-S

# By Lens Type

Lens Type	2-Megapixel Models	5-Megapixel Models
2.8~12mm motorized lens	EHN1250-S / EZN1250-S	EHN1550-S / EZN1550-S
3.6mm fixed lens	EBN1240-S / EZN1240-S	EBN1540-S / EZN1540-S

For more information on the product specifications, please refer to the datasheet of each product. To download datasheet, please click **Download** on each Product page on EverFocus Website www.everfocus.com.tw



# 2 Getting Started

This section explains how to access the Web interface of the camera for configuration.

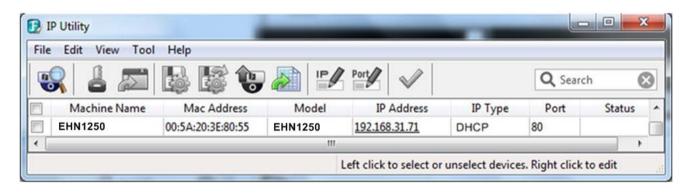
### 2.1 Checking the Dynamic IP Address

You can look up the IP address of the IP camera using the IP Utility (IPU) program. Please download the IP Utility from EverFocus website (key word search: "IP Utility"). Please connect the IP camera on the same LAN of your computer.

1. Save IP Utility Setup .exe in your computer. Double click the .exe file and follow the on-screen instructions to install the IP Utility.



2. Click the **Finish** button, the IP Utility will be automatically launched to search the IP devices connected on the same LAN.



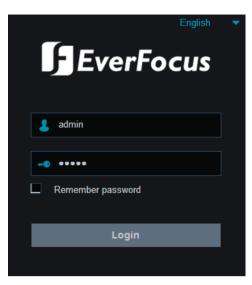
**Note:** The default IP mode of the IP camera is DHCP. However, if there is no dynamic IP address assigned to the device, its IP will switch to **192.168.0.10** 

3. To access the Live View window, double click the IP address in the IP Address column, the Password window pops up. By default, the ID is admin and there is no password. Please input a password for the first-time login. Click the **OK** button, the Login window appears. Input the password and then click



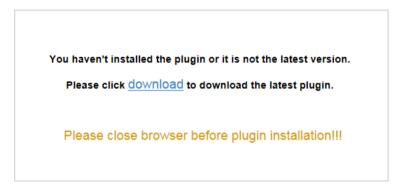
Login, the Live View window appears.

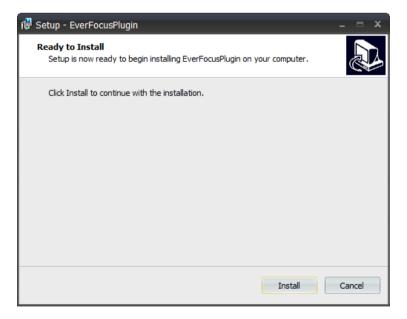




# Note for the first time login:

◆ When the Plug-in block appears on the browser, click **download** to install the plug-in. Reload the webpage and you should see the live view page now.



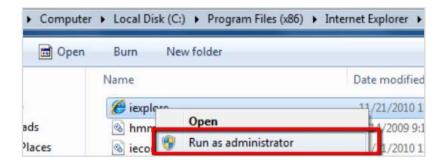




# 2.2 Settings for Microsoft Internet Explorer

If you have difficulties viewing live view or upgrading firmware, it is suggested to complete the following settings of your computer.

1. If your PC or laptop is running with Windows, it's required to run the browser as administrator when first entering the camera live view. Go to C:\Program Files (x86)\Internet Explorer, right-click the browser and then click Run as administrator.



2. You may need to turn off the firewall and turn **User Account Control** off if you still can't see the camera Live View.

To turn **User Account Control** off, on the computer, click **Start > Control Panel > System and Security > Action Center** (click Change User Account Control Settings), the **User Account Control Settings** window appears. Adjust the slide bar to **Never Notify** and then click **OK**. Restart your computer if requested.



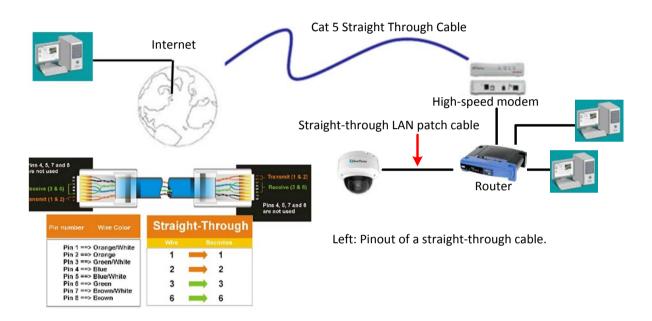


# 2.3 Connecting the Camera to the Network

There are three methods to connect the IP camera to the network: **Router or LAN Connection**, **One-to-One Connection** and **Direct High-Speed Connection**.

#### **Router or LAN connection**

This is the most common connection in which the IP camera is connected to a router and allows multiple users on and off site to see the IP camera on a LAN / WAN (Internet). The camera must be assigned an IP address that is compatible with its LAN. By setting up port forwarding on the router, you can remotely access the cameras from outside of the LAN via the Internet.



#### One-to-One Connection (Directly from PC to IP Camera)

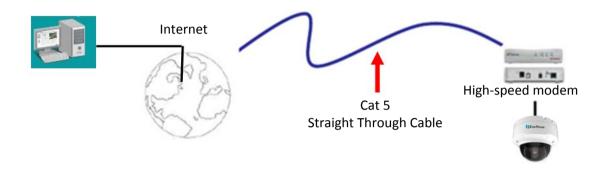
You can connect directly without using a switch, router or modem. However, only the PC connected to the camera will be able to view the IP camera. You will also have to manually assign a compatible IP address to both the computer and the IP camera. Unless the PC has another network connection, the IP camera will be the only network device visible to the PC. See the diagram below:





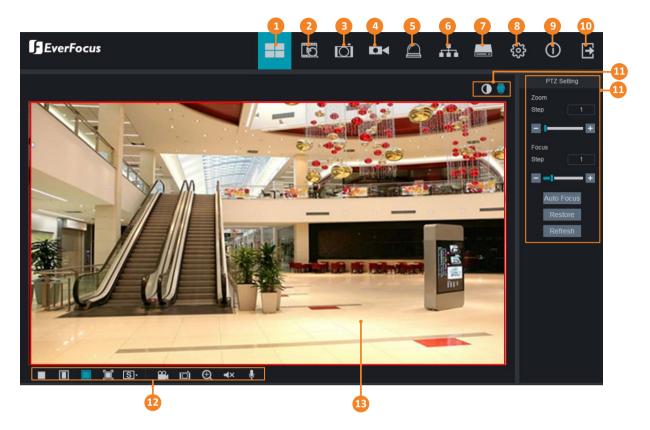
# **Direct High-Speed Connection**

In a Direct High-Speed Connection, the camera connects directly to a modem without the need for a router. You need to set the static or dynamic WAN IP address assigned by your ISP (Internet Service Provider) in the camera's configuration web pages. To access the camera, just type "http://xxx.xxx.xxx.xxx.xxx", where xxx.xxx.xxx is the IP address given by your ISP. If you have a dynamic IP address, this connection may require that you use DDNS for a reliable connection.





# 3 Live View Window

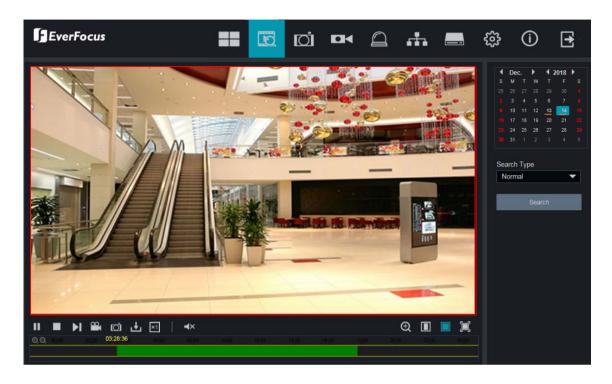


No.	Name	Description
1	Live	Click to display the Live View window.
2	Playback	Click to enter the Playback page. Please refer to 2.1 Playback.
3	Channel	Click to enter the Display setting page. Please refer to 2.2 Channel Setting.
4	Record	Click to enter the Record setting page. Please refer to 2.3 Record.
5	Alarm	Click to enter the Alarm setting page. Please refer to 2.4 Alarm Setting.
6	Network	Click to enter the Network setting page. Please refer to 2.5 Network Setting.
7	Device	Click to enter the Device setting page. Please refer to 2.6 Device Setting.
8	System	Click to enter the System setting page. Please refer to 2.7 System Setting.
9	Login Info	Move the mouse cursor over this icon to display the Login information.
10	Logout	Click to logout the IP camera.
11	Color Setting / PTZ Setting buttons	Click the buttons to display the setup panel. Please refer to 2.8 Color Setting and 2.9 PTZ Setting.
12	Live View Function Icons	You can perform some functions on the Live View using these icons. Please refer to 2.10 Live View Function Icons.
13	Live View Window	Displays the IP camera live view. You can double click on the Live View window to full screen. Double click on the Live View can exit full screen.



# 3.1 Playback

Click the **Playback** button on the top navigation bar. The Playback window displays. You can play back the recordings stored in the on-camera micro SD card.



## To start playing back:

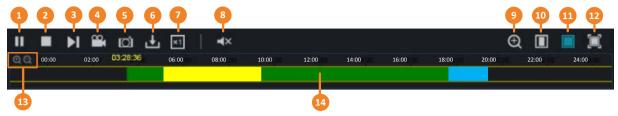
- 1. Select the date on the calendar (the date with an orange bar on the bottom indicates there are recordings on the date).
- 2. Select the desired recording type(s) from the **Search Type** drop-down list.
- 3. Click the **Search** button, the recordings will be displayed on the time bar in different colors.

  <u>Green:</u> Normal recordings; <u>Yellow</u>: Motion recordings; <u>Blue:</u> Intelligent recordings; <u>Red:</u> IO; <u>Purple:</u> Sound Detection recordings.
- 4. Click the **Play** button to start playing back.



# 3.1.1 Playback Panel

You can use the **Playback Panel** to operate the below functions:



No.	Name	Description	
1	Play/Pause	Click to Play or Pause playing back.	
2	Stop	Click to Stop playing back.	
3	Step Forward	Click the button to play the recording frame by frame.	
4	Video Clips	During the playback process, you can click the <b>Video Clips</b> button to start recording from the clicked time, click the button again to stop recording, a message window appears on the bottom-left corner of the screen. Click <b>Folder</b> to open the folder to find the recording file. To change the manual record storage path or the file format, please refer to <i>2.7.7 Local Settings</i> . You can use EverFocus Player or any player supporting the video format to play back the recordings. EverFocus Player is included in the Software CD.  Record Storage Path  C.\(\text{Everfocus\H265 IPCAM}\) Series\(Record\Reco	
5	Snapshot	Click to take a snapshot, a message window appears on the bottom-left corner of the screen. Click <b>Folder</b> to open the folder to find the snapshot image. Or click <b>Preview</b> to preview the snapshot image. To change the storage path or image format, please refer to 2.7.7 Local Settings.  Screenshots storage path  C.\(\text{Everfocus}\)\(\text{H265}\)\(\text{IPCAM}\)\(\text{Series\(\text{Capture}\)\respected{Record\(\text{192.168.33.95}\)\(\text{20181214\(\text{CH01170016.jpg}\)\)\(\text{Freview}\)	
6	Download Click to download recordings. To perform the Download function, please refer to 2.1.2 Download.		
7	Speed	Click to select a playback speed.	
8	Audio	Click to switch on/off the speaker. You can also adjust the volume.	
9	Digital Zoom	<ul> <li>Click to enable the Digital Zoom mode. To exit the Digital Zoom mode, click the button again. To perform the Digital Zoom function:</li> <li>a. Click the <b>Digital Zoom</b> button to enable the function.</li> <li>b. Use your mouse to draw an area where you want to have a close-up view on the stream. The area will be zoom-in.</li> <li>c. Right-click to exit the Digital Zoom mode.</li> </ul>	

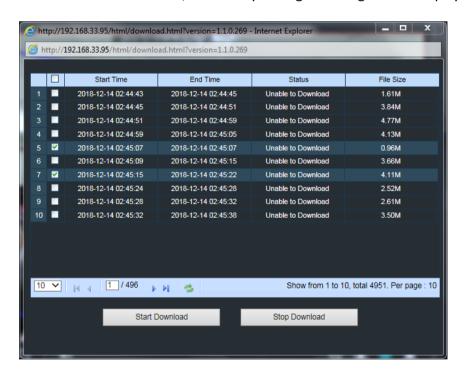


10	Original Aspect Ratio	Click to play back all the streams with original aspect ratio.
11	Stretch	Click to stretch all the streams on the Playback window.
12	Full Screen	Click to display the Playback window in full screen mode. To exit full screen mode, press the <b>ESC</b> button on the keyboard or double-click on the screen.
13	Time Span Buttons	You can adjust the time span on the Time Bar by clicking the buttons.
14	Time Bar	Single-click on the time bar at a certain time will start playing back from the clicked time. The colors on the time bar represent different recording types. <a href="Mailto:Green:">Green:</a> Normal recordings; <a href="Yellow: Motion recordings">Yellow: Motion recordings</a> ;

#### 3.1.2 Download

You can download the recordings on the Playback window.

1. Click the **Download** button, the corresponding recordings will be displayed.



2. Select the desired recordings you want to download, and then click **Start Download**. To change the storage path or the file format, please refer to *2.7.7 Local Settings*.

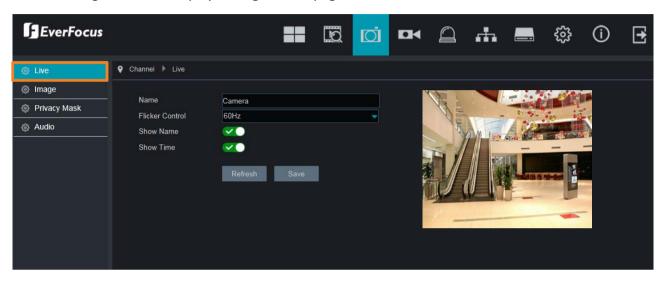


# 3.2 Channel Setting

Click the **Display** button on the top navigation bar to enter the Channel Setting page.

## 3.2.1 Live

You can configure the live display settings on this page.



Name: Input a camera name. Alphabetic, numeric and Chinese characters are supported.

**Signal Format:** Select a signal format from 60Hz or 50Hz.

**Transparency:** Adjust the transparency of the text (time or camera name) overlay displayed on the stream.

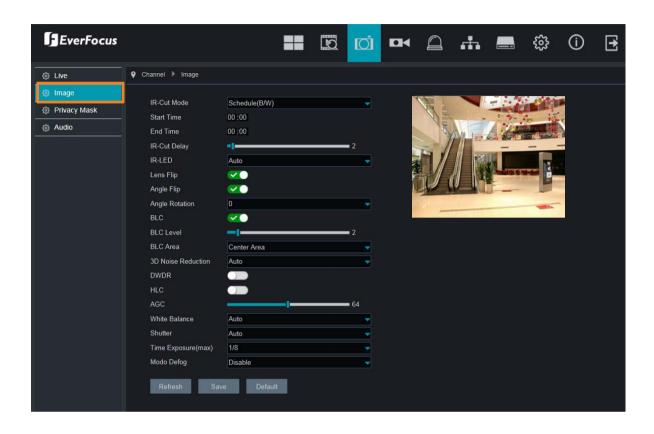
**Show Name:** Switch the button to the right to enable displaying camera name on the stream.

**Show Time:** Switch the button to the right to enable displaying system time on the stream.



#### 3.2.2 Image

You can configure the image settings on this page.



**IR-Cut Mode:** Select a IR-Cut mode for the camera to display the color or B/W images.

- Auto: Select Auto for the camera to automatically switch to day or night mode. You can further set up a
   Delay Switch time (second) in the below field.
- Color Mode: Select Color Mode for the camera to display color images.
- Black White Mode: Select Black White Mode for the camera to display B/W images.
- **Schedule (B/W):** Select Schedule (B/W) for the camera to display B/W images during the setup time range. Please select the **Start Time** and **End Time** in the below field.

**IR-Cut Delay:** This function can only be activated if you select **Auto** for the **IR-Cut Delay**. Set up a delay switch time (seconds) for the camera to auto switch between day and night modes.

**IR-LED:** Select **On** to turn on IR LEDs; select **Off** to turn off IR-LED; select **Auto** for the camera to automatically turn on / off the IR-LED based on the light sensor on the IP camera.

**Lens Flip:** Switch the button to the right to enable the Flip function. The image will be rotated vertically around a horizontal axis.

**Angle Flip:** Switch the button to the right to enable the Mirror function. The image will be rotated horizontally around a vertical axis.

**Angle Rotation:** Select 0 to rotate the camera view by 0 degree; select 180 to rotate the camera view by 180 degree.

**BLC:** Switch the button to the right to enable the BLC (Backlight Compensation) function.

**BLC Level:** Adjust the level for the BLC function.



**BLC Area:** Select an area to apply the BLC function.

3D Noise Reduction: Select Auto to

- Auto: Select Auto for the camera to automatically turn on the 3DNR function.
- Manual: Select to turn on the 3DNR function based on the setup Level.
- **Disable:** Select to disable the 3DNR function.

**DWDR:** Switch the button to the right to enable the DWDR function and then you will have to adjust a **Level** for the DWDR function.

HLC: Switch the button to the right to enable the HLC (Highlight Compensation) function.

**Level:** Adjust the level for the HLC function.

**AGC:** If you select **Manual** in the Shutter field, set up the AGC for the camera. The lower the AGC level, the lower the video signal and the noise.

#### White Balance:

- Auto: Select for the camera to automatically adjust the white balance.
- Manual: Select to adjust the Red, Green, Blue values yourself.

#### **Shutter:**

- Auto: Select for the camera to automatically adjust the Shutter.
- Manual: Select to manually adjust the shutter speed. Select a speed in the **Time Exposure** field. Also set up the **AGC** in the AGC field above.

**Time Exposure:** If you select **Auto** in the Shutter field, the camera will automatically apply a max. shutter speed. If you select **Manual** in the Shutter field, select a shutter speed from the drop-down list.

#### **Defog Mode:**

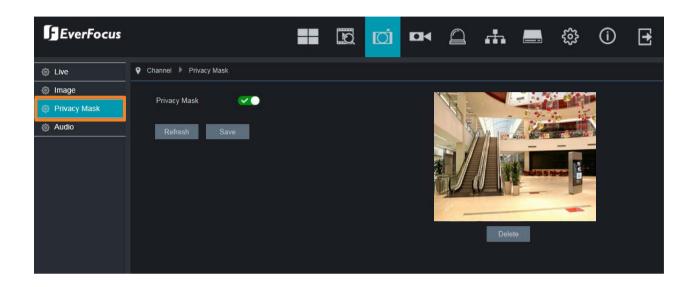
- Auto: Select Auto for the camera to automatically turn on the Defog function.
- Manual: Select to turn on the Defog function based on the setup Level.
- Disable: Select to disable the Defog function.

Click **Refresh** to refresh the page; click **Save** to save the settings; click **Default** to restore to the default settings.



## 3.2.3 Privacy Mask

You can configure the Privacy Mask settings on this page. The Privacy Mask can block out sensitive areas from view, covering the areas in both Live View and Recordings. This feature is useful when users don't want the sensitive information visible. Up to four Privacy Masks can be configured.



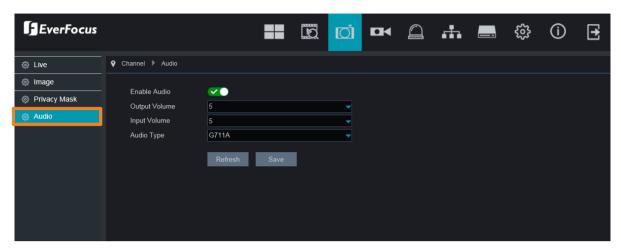
To set up Privacy Mask:

- 1. Switch the **Privacy Mask** button to the right to enable the function.
- 2. On the preview window, draw a rectangle area (red color) to apply with the privacy mask. Up to four areas can be configured.
- 3. To delete an area, click on an area, the selected area will be highlighted with a yellow frame. Click the **Delete** button to delete the selected area.
- 4. After configuring the privacy mask areas, click the **Save** button to apply the settings.



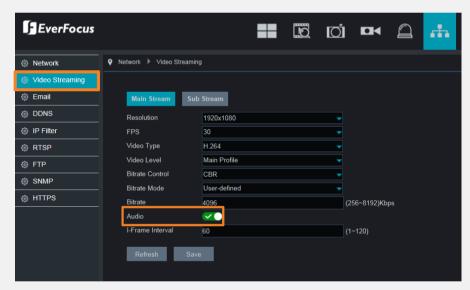
#### 3.2.4 Audio

You can configure the audio settings on this page.



Enable Audio: Switch the button to the right to enable audio configuration.

**Note:** If you want to enable the Audio function, after configuring the Audio configuration on this page, please turn on the **Audio** function on the Video Streaming page (please refer to *2.5.2 Video Streaming*).



Output Volume: Select an audio output volume (0~10).

**Input Volume:** Select an audio input volume ( $0^{\sim}10$ ).

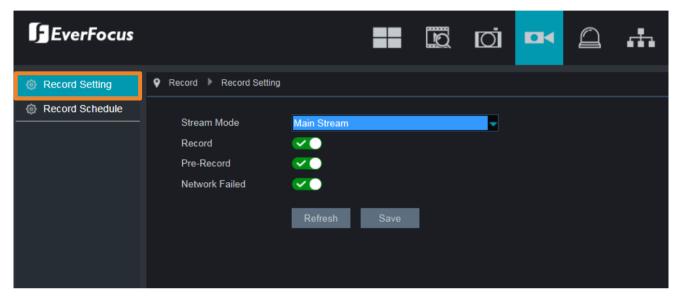
Audio Type: Select an audio codec.



## 3.3 Record

## 3.3.1 Record Setting

You can configure the record settings on this page. Please note that to enable the record function, a micro SD card has to be inserted to the IP camera in advance. Please also format the micro SD card for the first-time use (refer to 2.6.1 HDD).



Stream Mode: Select a recording stream mode.

**Record:** Switch the button to the right to enable the record function. Please note that to enable the record function, a micro SD card has to be inserted to the IP camera in advance. Please also format the micro SD card for the first-time use (refer to *2.6.1 Storage*).

**Pre-Record:** Switch the button to the right to enable the pre-record function for all the alarm recordings. The camera will start recording 10 seconds before the alarms occur.

**Network Failed:** Switch the button to the right to enable the network failed function. When the network is disconnecting, the IP camera will start recording until the network connection is back to normal.

Click **Refresh** to refresh the page; click **Save** to save the settings.

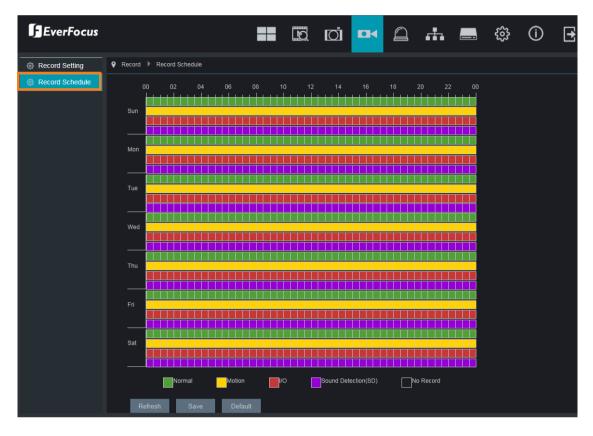
#### Note:

- 1. To configure the recording storage path, please refer to 2.7.7 Local Settings.
- 2. After setting up the Record settings, you can optionally set up the Record Schedule, please refer to 2.3.2 Record Schedule.



#### 3.3.2 Record Schedule

After setting up the Record settings, you can configure the record schedule on this page.



**Normal:** Move your mouse cursor over the schedule time blocks. The first line of the time block on each day is the Normal time blocks. Click and drag on the schedule time blocks to draw the blocks with green color, which will be applied with normal recording function.

**Motion:** Move your mouse cursor over the schedule time blocks. The second line of the time block on each day is the Motion time blocks. Click and drag on the schedule time blocks to draw the blocks with yellow color, which will be applied with motion recording function. Note that for this function to work, you will have to configure the motion settings in advance (please refer to *2.4.1 Motion*).

**IO:** Move your mouse cursor over the schedule time blocks. The third line of the time block on each day is the IO time blocks. Click and drag on the schedule time blocks to draw the blocks with red color, which will be applied with IO recording function. Note that for this function to work, you will have to configure the IO settings in advance (please refer to 2.4.2 I/O).

**Sound Detection:** Move your mouse cursor over the schedule time blocks. The fourth line of the time block on each day is the Sound Detection time blocks. Click and drag on the schedule time blocks to draw the blocks with purple color, which will be applied with Sound Detection recording function. Note that for this function to work, you will have to configure the Sound Detection settings in advance (please refer to *2.4.3 Sound Detection*).

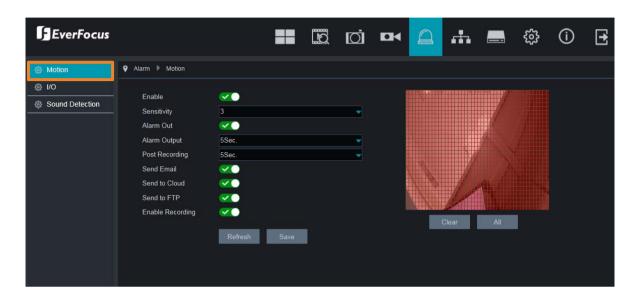
Click **Refresh** to refresh the page; click **Save** to save the settings; click **Default** to restore to the default settings.



## 3.4 Alarm Setting

#### **3.4.1** Motion

You can configure the motion settings on this page.



**Enable:** Switch the button to the right to enable the Motion function.

**Sensitivity:** Select a sensitivity for the motion detection. The larger the value, the higher the sensitivity.

**Alarm Out:** Switch the button to the right to enable the alarm output, and then further configure the **Timeout Duration** below.

**Alarm Output:** After enabling the Alarm Out, select a timeout duration for the alarm output.

**Post Recording:** Select a post recording time when a motion event is triggered.

**Send Email:** Switch the button to the right to enable the Email alert function. When a motion event is triggered, the camera will send an email alert with a snapshot image to the pre-configured Email receiver. Note that for this function to work, you have to set up the Email function in advance (refer to *2.5.3 Email*).

**Send to Cloud**: Switch the button to the right to enable the camera to automatically send the Motion alarm snapshot images to the associated Dropbox. Note that for this function to work, you have to set up the Cloud Storage function in advance (refer to 2.6.2 Cloud Storage).

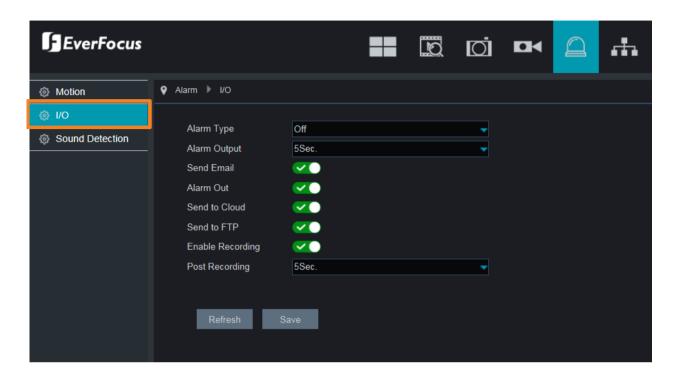
**Send to FTP:** Switch the button to the right to enable the FTP function. When a motion event is triggered, the camera will upload alarm images to FTP server. Note that for this function to work, you have to set up FTP in advance, please refer to 2.5.7 FTP.

**Enable Recording:** Switch the button to the right to enable the motion recording function. Note that for Motion recording function to work, the Record Schedule function has to be configured (please refer to 2.3.2 Record Schedule).



## 3.4.2 1/0

After connecting the external I/O devices to the camera, you can configure the I/O settings on this page.



**Alarm Type:** Select an alarm type for the alarm input. Options include Normally-Open, Normally-Close and Off. **Alarm Output:** After enabling the Alarm Out, select a timeout duration for the alarm output.

**Send Email:** Switch the button to the right to enable the Email alert function. When an I/O alarm is triggered, the camera will send an email alert with a snapshot image to the pre-configured Email receiver. Note that for this function to work, you have to set up the Email function in advance (refer to *2.5.3 Email*).

**Alarm Out:** Switch the button to the right to enable the alarm output, and then further configure the **Timeout Duration** above.

**Send to Cloud**: Switch the button to the right to enable the camera to automatically send the I/O alarm snapshot images to the associated Dropbox. Note that for this function to work, you have to set up the Cloud Storage function in advance (refer to 2.6.2 Cloud Storage).

**Send to FTP:** Switch the button to the right to enable the FTP function. When an I/O alarm is triggered, the camera will upload alarm images to FTP server. Note that for this function to work, you have to set up FTP in advance, please refer to *2.5.7 FTP*.

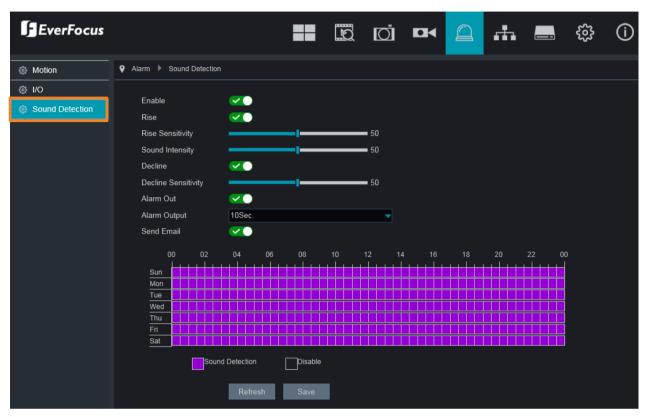
**Enable Recording:** Switch the button to the right to enable the I/O alarm recording function. Note that for /O alarm recording to work, the Record Schedule function has to be configured (please refer to 2.3.2 Record Schedule).

**Post Recording:** Select a post recording time when an I/O alarm is triggered.



#### 3.4.3 Sound Detection

You can configure the sound detection settings on this page. This function is only available for the supported IP cameras. Please contact EverFocus for more details. <a href="mailto:ts@everfocus.com.tw">ts@everfocus.com.tw</a>



**Enable:** Switch the button to the right to enable the Sound Detection function. And then configure the Sound Detection Schedule on the below schedule grids.

Rise: Switch the button to the right to enable the Sound Rise function.

Rise Sensitivity: Adjust the sensitivity for the sound rise detection.

**Sound Intensity:** Adjust the intensity for the sound rise detection.

**Decline:** Switch the button to the right to enable the Sound Decline function.

**Decline Sensitivity:** Adjust the sensitivity for the sound decline detection.

**Send Email:** Switch the button to the right to enable the Email alert function. When a sound detection event is triggered, the camera will send an email alert with a snapshot image to the pre-configured Email receiver. Note that for this function to work, you have to set up the Email function in advance (refer to 2.5.3 Email).

#### **Sound Detection Schedule:**

Move your mouse cursor over the schedule time blocks. Click and drag on the schedule time blocks to draw the blocks with purple color, which will be applied with Sound Detection function.

## **Sound Detection Record Schedule:**

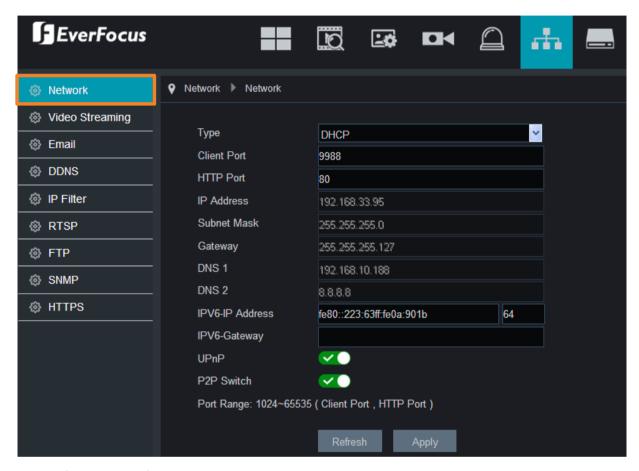
If you want the camera to record the Sound Detection alarm, you will have to configure the record schedule for the sound detection function (please refer to 2.3.2 Record Schedule).



## 3.5 Network Setting

#### 3.5.1 Network

You can configure the network settings on this page.



**Type:** Select a network type.

- **DHCP:** This setting lets the system use an automatically assigned (dynamic) IP address. This address can change under certain circumstances. For instance, when the camera's network switch/hub has to be rebooted. Do not assign to the DHCP server the same IP addresses used for the other network cameras and PCs with unique IP addresses.
- **PPPoE:** This is a DSL-connection application. The ISP will ask the user to input a username and password. Contact your ISP for these details.
- **Static IP:** The user can manually set the Static IP address. This type of address is stable and cannot change, but the user has to make sure there are no address conflicts with other network-connected devices.

**Client Port:** The Client port can be used to send information through (e.g. using the mobile app). If the default port 9988 is already taken by other applications, please change it.

**HTTP Port:** Input the HTTP Port if necessary. If the default port 80 is already taken by other applications, please change it.

**IP Address:** The IP address of the IP Camera. The IP address consists of four groups of numbers, separated by periods. For example, "192.168.001.100".



# Value IP MTK Series Network Cameras - H265, 2MP / 5MP

**Subnet Mask:** Subnet mask is a network parameter which defines a range of IP addresses that can be used on a network. The subnet address also consists of four groups of numbers, separated by periods. For example, "255.255.000.000".

**Gateway:** This address allows the IP Camera to access the Internet. The format of the Gateway address is the same as the IP Address. For example, "192.168.001.001".

**DNS:** DNS1 is the primary DNS server and DNS2 is a backup DNS server. Usually, it's enough to just enter the DNS1 server address.

IPV6-IP Address: The IPV6 address of the IP Camera.

**IPV6-Gateway:** This address allows the IP Camera to access the Internet.

**UPnP:** If you want to remotely login the IP Camera using Web Client, you need to enable the UPnP function and also enable the Port Forwarding function on your router.

#### Note:

- 1. For the UPnP function to work, an UPnP-enabled router is required.
- 2. If your router does not support UPnP, ensure the **Port Forwarding** function is manually enabled on your router.
- 3. To enable UPnP, the Client port and HTTP port should be within 1024~65535.
- Mapping Strategy: Select "Auto" to automatically apply the Client External Port and HTTP External port
  of the IP camera. Select "Manual" and then manually input the Client External Port and HTTP External
  port number below.
- Client External Port: Input a port number only when you select the "manual" in Mapping Strategy.
- HTTP External Port: Input a port number only when you select the "manual" in Mapping Strategy.

Multicast: Switch the button to enable the Multicast function

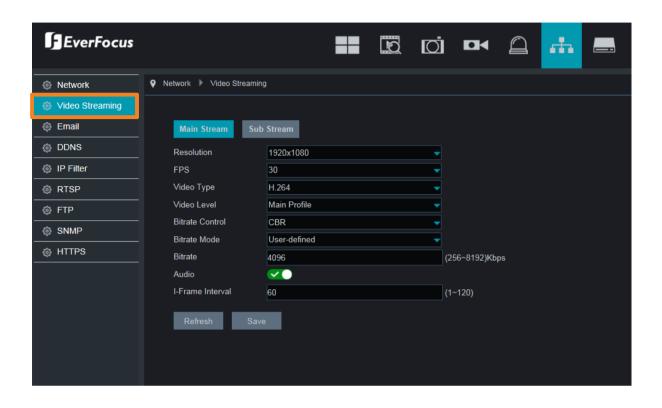
- **Multicast Address:** Fill in the multicast IP address. IP addresses in the range of 224.0.0.0 through 239.255.255.255 are reserved for multicasting. For devices, you can use 225.x.x.x 232.x.x.x and 234.x.x.x 238.x.x.x. Click here for more details.
- **Multicast Port:** Change the port number if necessary. The port number has set to 10000 by default. For more details, please refer to Appendix A. Enabling the Multicast Function.

**P2P Switch:** Check the box to enable the P2P function. If **P2P** function is enabled, a QR code will be displayed on the System Info page (System > Info). You can scan the QR code with **EverFocus eFVMS** App installed on your mobile device to add and remote access the IP Camera. Please refer to 2.7.9.1 Performing the P2P Function.



## 3.5.2 Video Streaming

You can configure the video streaming settings on this page.



You can configure the below configurations to Main Stream and Sub Stream

**Resolution:** Select a resolution.

**FPS:** Select a frame rate per second for the selected stream type.

Video Type: Select a video codec.

Video Level: Select Main Profile for the video codec.

Bitrate Control: Select CBR (constant bitrate) if the scene is simple and less changing, such as a gray wall. Select

**VBR** (variable bitrate) if the scene is complex, such as a department store. If VBR is selected, select a video quality from the drop-down list.

**Bitrate Mode:** Select **User-defined** to set up bitrate manually; or **Pre-defined** to auto-select bitrate.

Bitrate: The Bitrate corresponds to the speed of data transfer that the IP Camera will use to record video.

Recordings that are encoded at higher bitrates, will be of better quality.

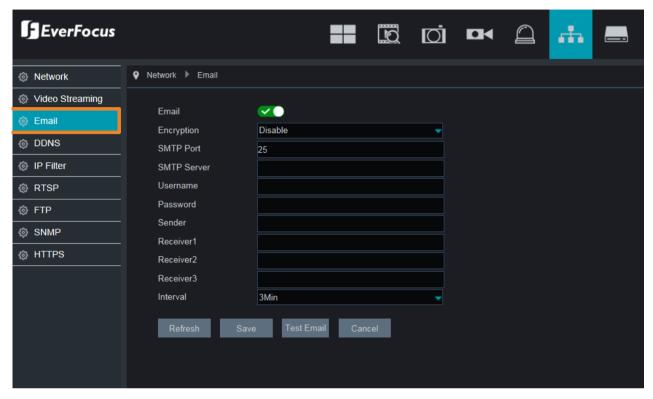
**Audio:** Switch the button to the right to enable the audio function.

I-Frame Interval: Set up an I-Frame interval.



#### 3.5.3 Email

You can configure the email settings on this page.



**Email:** Switch the button to the right to enable the Email function.

**Encryption:** Select an encryption if your Email server requires the **SSL** or **TLS** verification. Select **Auto** if you are not sure. Select **Disable** to disable this function.

**SMTP Port:** Enter the port number used by the SMTP server. **SMTP Server:** Enter the SMTP server address of your Email. **User Name:** Input the user name of your Email account.

**Password:** Input the password of the sender. **Sender:** Input the Email address of the sender.

**Receiver1-3:** Input the Email address of the receiver. You can input 3 receiver email addresses.

Interval: Configure an interval to send Emails when events occur.

Click **Refresh** to refresh the page; click **Save** to save the settings; click **Test Email** to test the Email function; click **Cancel** to cancel the settings.

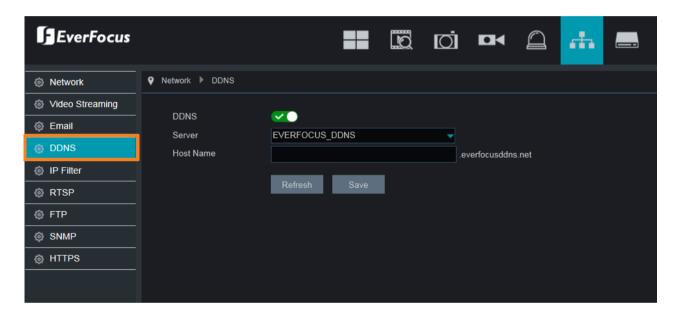


#### 3.5.4 DDNS

You can configure the DDNS setting on this page. DDNS (Dynamic Domain Name System) is a service used to map a domain name to the dynamic IP address of a network device. You can set up the DDNS service for remote access to the IP Camera.

DDNS assigns a domain name (URL) to the IP Camera, so that the user does not need to go through the trouble of checking if the IP address assigned by DHCP Server has changed. Once the IP is changed, the IP Camera will automatically update the information to the DDNS to ensure it is always available for remote access.

Note that before enabling the following DDNS function, user should have applied for a host name from the DDS service provider's website.



**DDNS:** Switch the button to the right to enable the DDNS function

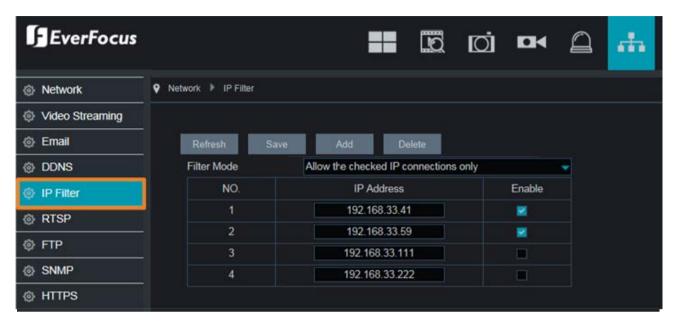
**Server:** Select a DDNS service provider from the drop-down list. Note that before enabling the following DDNS function, user should have applied for a host name from the DDS service provider's website.

Hostname: Input the domain name obtained from the DDNS service provider.



#### 3.5.5 IP Filter

You can configure the IP Filter settings on this page. This function allows you to allow or deny some specific IP address to access the IP Camera. By default, all IP addresses are allowed to access the camera.



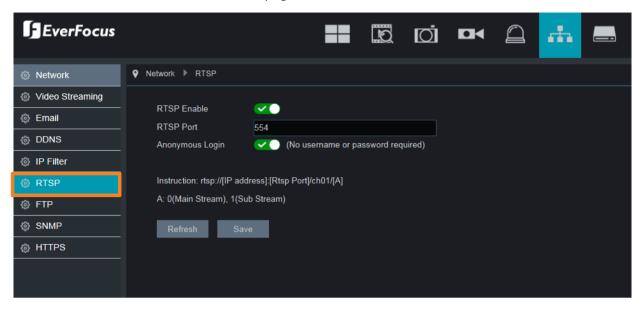
## To set up IP filtering:

- 1. From the **Filter Mode** drop-down list, select a filter mode. You can only activate one mode for the IP camera:
  - Allow all IP connections: Select this mode to allow all IP addresses to access the IP camera. Click the Apply button to save the settings.
  - Allow the checked IP connections only: Select this mode to allow only some specific IP addresses to access the IP camera. Click the Add button to add the IP addresses and then check the Enable box. Click the Apply button to save the settings.
  - **Deny the checked IP connections only:** Select this mode to deny only some specific IP addresses to access the IP camera. Click the **Add** button to add the IP addresses and then check the **Enable** box. Click the **Apply** button to save the settings.
- 2. If you want to delete the IP addresses from the list, click on the column of the IP address, the column will be highlighted with a blue background, and then click the **Delete** button.



#### 3.5.6 RTSP

You can enable the RTSP function on this page.



RTSP Enable: Switch the button to the right to enable the RTSP function.

**RTSP Port:** The RTSP port allows the IP Camera to transmit real-time streaming to other devices (e.g. using a streaming media player).

Anonymous Login: Switch the button to the right to enable this function.

## RTSP Syntax:

rtsp://[IP Address]:[RTSP Port]/ch01/[A]

- \* IP Address: IP address of the IP Camera
- \* RTSP Port: The default RTSP port is 554, which can be changed between 1024 and 65535. Changing the RTSP port will restart the IP camera.
- \* A: Stream Type: 0 (main stream), 1 (sub stream), 2 (mobile stream)

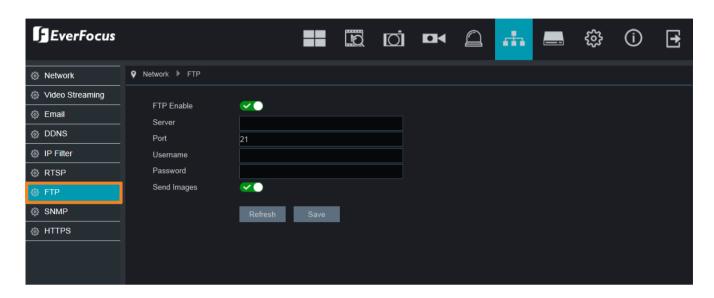
## Example:

rtsp://192.168.31.33:554/ch01/0



## 3.5.7 FTP

You can configure the FTP settings on this page. When an alarm is triggered, the IP Camera will send an instant snapshot image to the FTP.



FTP Enable: Switch the button to the right to enable the function.

Server: Input the FTP server IP.

Port: Keep the port 21.

**Username:** Input the user name of the FTP server. **Password:** Input the password of the FTP server.

**Send Images:** Switch the button to the right to enable the function.

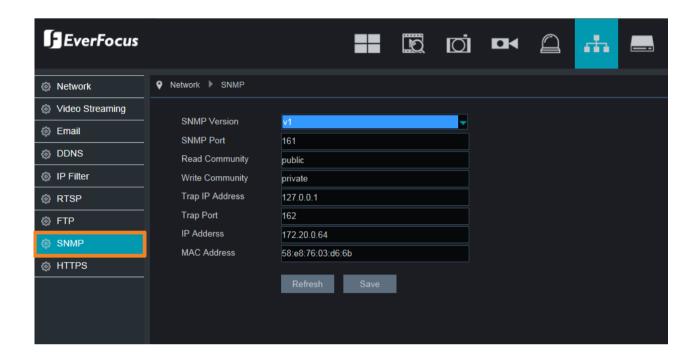
Click **Refresh** to refresh the page; click **Save** to save the settings.

**Note:** For the FTP function to work, after configuring the FTP settings, you will have to enable the **Send to FTP** function on the Motion (see *5.4.1 Motion*) and I/O (see *5.4.2 I/O*) alarm setup page.



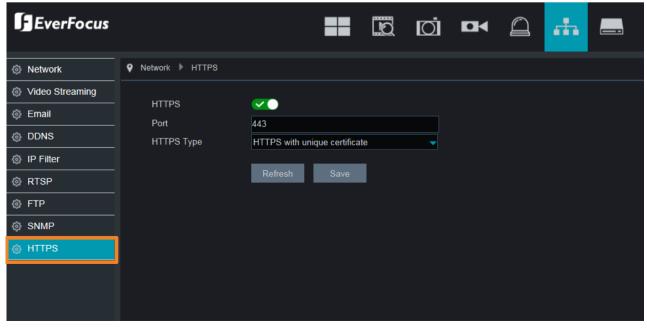
#### 3.5.8 SNMP

You can configure the SNMP settings on this page. Select a SNMP version and input the configurations. Click the **Save** button to apply the settings.



## 3.5.9 HTTPS

You can configure the HTTPS settings on this page. Switch the **HTTPS** button to the right to enable the function. Input a port number if necessary (default 443). Select an **HTTPS Type** and then click the **Save** button.

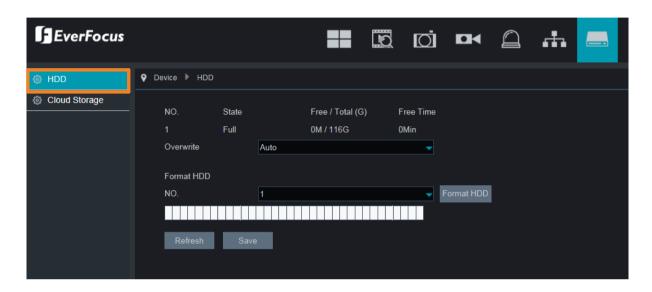




# 3.6 Device Setting

# 3.6.1 HDD

You can configure the SD card storage on this page. After inserting an micro SD card to the card slot, the IP camera will automatically detect the capacity of the on-camera SD card.



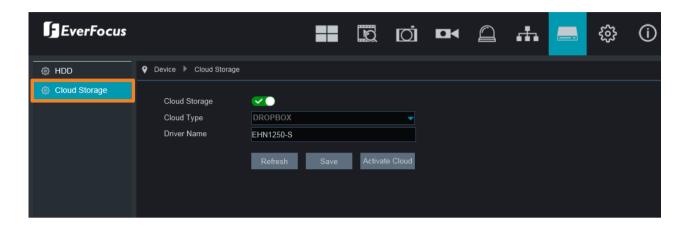
**Overwrite:** Select **Auto** to enable the overwrite function. If **Auto** is selected, the IP camera will overwrite the oldest files on the SD card when SD card is full.

**Format HDD:** Click to format the on-camera SD card. For the first time use SD card or a new SD card, users have to format the SD card before use.



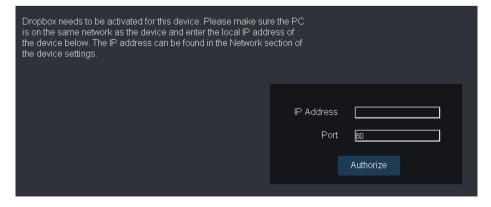
### 3.6.2 Cloud Storage

You can configure the cloud storage (Dropbox) settings on this page. After configuring the settings, the IP camera will automatically send the alarm snapshot images to the associated Dropbox when alarm events occur.



To perform the Cloud function:

- 1. Register an account on Dropbox website. It's recommended to create the account with the same Email address and password used for your IP camera.
- 2. Ensure the IP camera network is working properly.
- 3. Configure the Email function (refer to 2.5.3 Email) of the IP camera.
- 4. Configure the Cloud settings on this page:
  - a. Switch the **Cloud Storage** button to the right to enable the Cloud function.
  - b. Input a name in the **Driver Name** field, which will be created on the Dropbox as a directory for restoring the snapshot images from IP camera.
  - c. Click the Save button.
- 5. Click the **Activate Cloud** button to activate the Cloud function.
  - a. After clicking the **Activate Cloud** button, the sign in page of Dropbox appears. Sign in the Dropbox, the below page appears. Input the IP address of the IP camera and then click the **Authorize** button.





b. Input the username and password of the IP camera.



c. When this message appears, you are able to use the Cloud function.



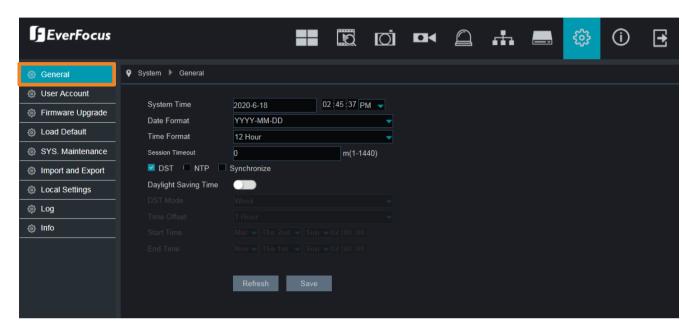
**Note:** For the Cloud Storage function to work, after configuring the Cloud Storage settings, you will have to enable the **Send to Cloud** function on the Motion (see *5.4.1 Motion*) and I/O (see *5.4.2 I/O*) alarm setup page.



### 3.7 System Setting

### 3.7.1 General

You can configure the system general settings on this page.



**System Time:** Set up a system date and time.

Date Format: Select a format for the date.

**Time Format:** Select a format for the time.

**Session Timeout:** Set up a time range within a day for the system to adjust time for the below options: DST, NTP or Synchronize.

**DST Setting** Select DST and then configure the below settings. The DST (Daylight Saving Time) function allows you to select the amount of time that Daylight Saving has increased by in your particular time zone or region.



**Daylight Saving Time:** Switch the button to the right to enable the DST function.

**DST Mode:** Select **Week** or **Date** to configure the start/end time below.

<u>Week:</u> Select a month, a particular day and time when Daylight Saving starts and ends. For example, 2am on the first Sunday of a particular month.

Date: Select the start date (click the calendar icon), end date and time when Daylight Saving starts and ends.



### Value IP MTK Series Network Cameras - H265, 2MP / 5MP

**Time Offset:** Select the amount of time that Daylight Saving has increased by in your time zone. This refers to the difference in minutes, between Coordinated Universal Time (UTC) and the local time.

**Start Time:** Select a start time for the DST to start.

**End Time:** Select an end time for the DST to stop.

[NTP Settings] Select NTP and then configure the below settings. The NTP (Network Time Protocol) function allows your IP camera to automatically sync its clock with a time server. This gives it the ability to constantly have an accurate time setting (your IP camera will periodically sync automatically).



**Enable NTP:** Switch the button to the right to enable the NTP function. When NTP function is enabled, the system will calibrate the system time at 00:07:50 daily and every time when the system is started up.

Server Address: Select a NTP server.

Time Zone: Select a time zone of your region.

**[Synchronize]** Select Synchronize to synchronize the time with your PC.

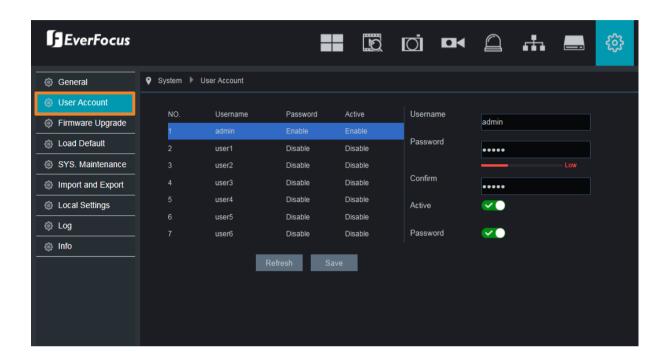


Click **Refresh** to refresh the page; click **Save** to save the settings.



### 3.7.2 User Account

You can configure the user account settings on this page. Up to 7 user accounts (1 administrator and 6 users) can be configured.



You can configure the user name/password in the right-side field. In the **Active** field, switch to the right to
enable the user account. At the bottom **Password** field, switch to enable the password (if Disable is
selected, the user can login without password).



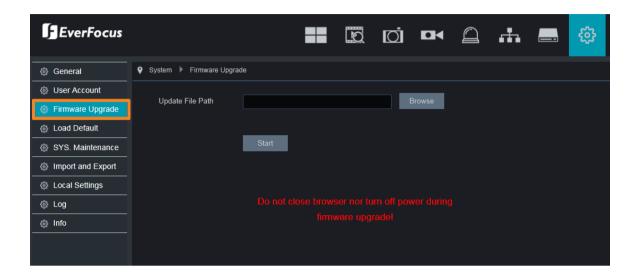
2. Click **Save** to save the settings.

**Note:** The Administrator account has full privileges so the functions cannot be configured.



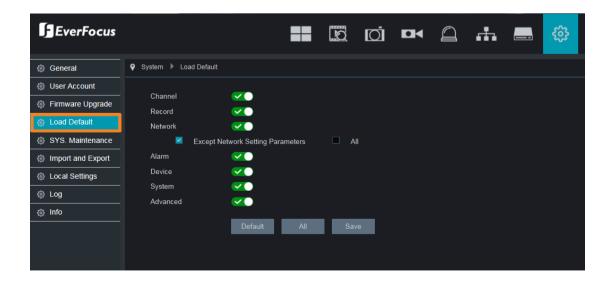
### 3.7.3 Firmware Upgrade

You can upgrade IP camera firmware on this page. Click the **Browse** button to select the firmware file from the computer. Click the **Start** button to start upgrading IP camera.



### 3.7.4 Load Default

You can load system default settings on this page. Select the desired items to be restored to factory default and then click **Save.** Restoring default settings will not delete recordings and snapshots saved to the on-camera SD card.

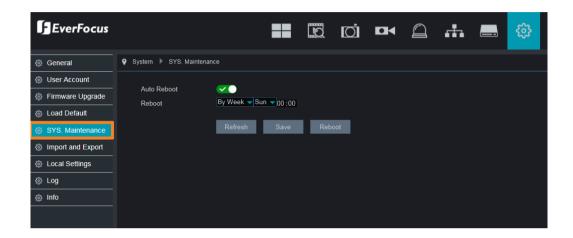




#### 3.7.5 SYS. Maintenance

This menu allows the IP camera to auto reboot regularly. It is recommended to leave this function enabled, as it maintains the operational integrity of your IP camera.

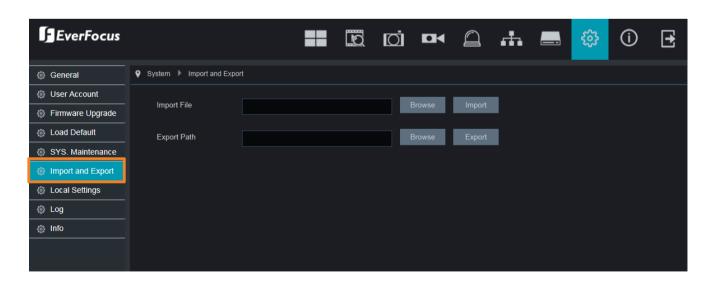
Switch the **Reboot Schedule** button to the right to enable the function. Set up the reboot time for the IP camera to regularly reboot at the setup time. Click the **Save** button to save the settings.



Click **Refresh** to refresh the page; click **Save** to save the settings; click **Reboot** to reboot the IP camera.

#### 3.7.6 Import and Export

You can import or export system configurations on this page.



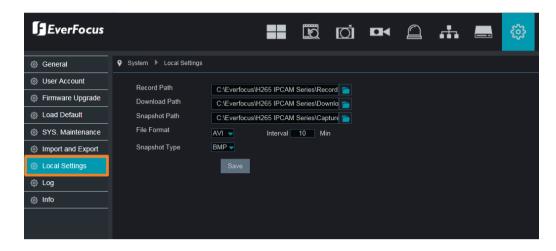
**Import File:** Click the **Browse** button to browse the file and then click the **Import** button.

**Export Path:** Click the **Browse** button to select a directory of your computer and then click the **Export** button.



### 3.7.7 Local Settings

You can configure the local storage path on this page.



**Record Path:** Select a storage path for recordings.

**Download Path:** Select a storage path for download recordings.

Snapshot Path: Select a storage path for snapshot images.

File Format: Select a recording file format.

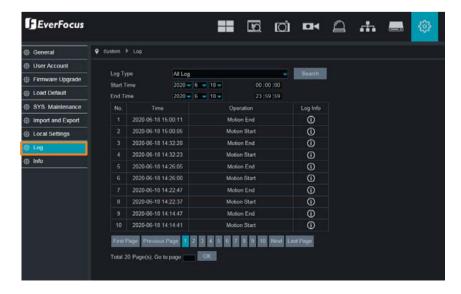
Interval: Set up an interval (recording length) for general recordings.

**Snapshot Type:** Select a snapshot image format.

Click Save to save the settings.

### 3.7.8 Log

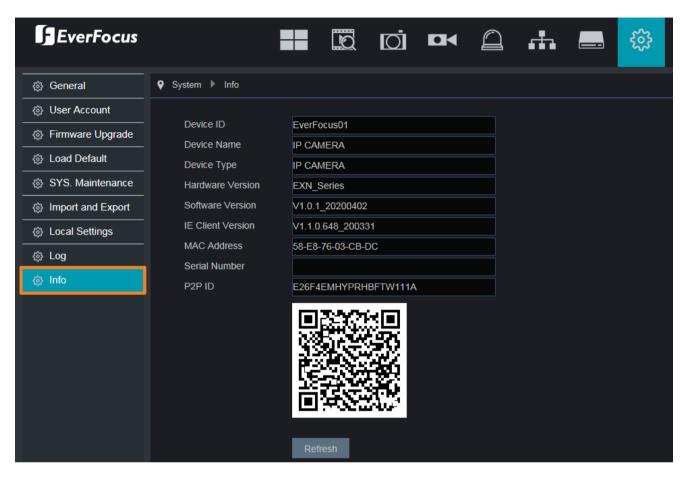
You can view log information on this page. Select the log types, start time, end time, and then click the **Search** button, the searched logs will be displayed on the list below.





#### 3.7.9 Info

You can view system info on this page.



If **P2P** function has been enabled, a QR code will be displayed on the Info page. You can scan the QR code with **EverFocus eFVMS** App installed on your mobile device to add and remote access the IP camera. To enable the P2P function, please refer to **P2P Switch** in *2.5.1 Network*.

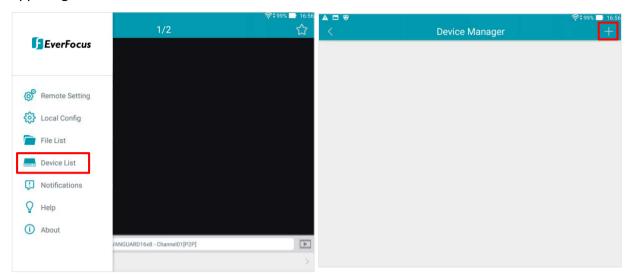
### 3.7.9.1 Performing the P2P Function

1. Install **EverFocus eFVMS** App. For Android users, go to Google Play Store. For iOS users, go to Apple Store. After the installation process is complete, start **eFVMS** App.

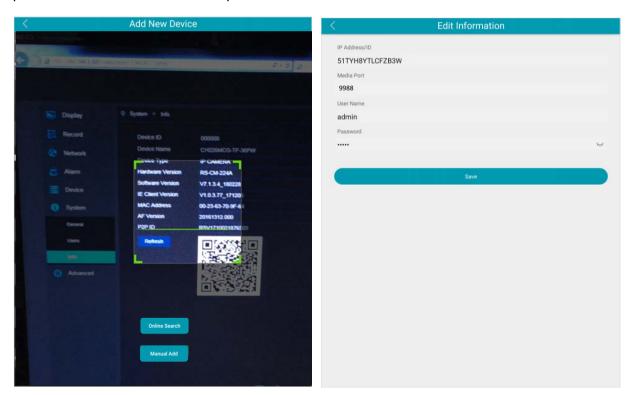




2. To add an IP camera through P2P, tap **Menu** > **Device List**, and then tap the "+" button on the upper-right corner.



3. Scan the IP camera's **QR code** on the info page of the IP Camera Web interface. Input the IP camera password and Media Port 9988. Tap the **Save** button.





# Value IP MTK Series Network Cameras – H265, 2MP / 5MP

4. The IP camera is now added and connected to the App. You can start accessing the IP camera.

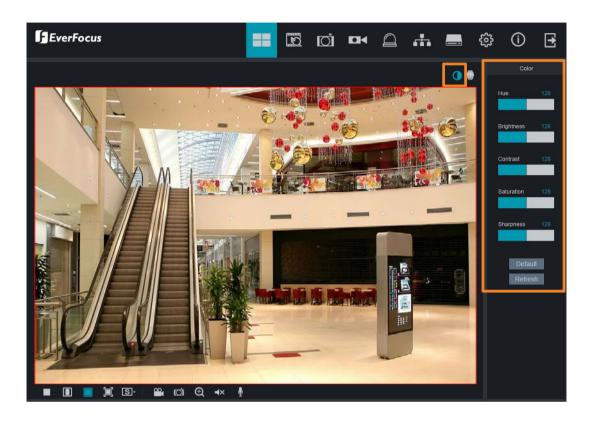






# 3.8 Color Setting

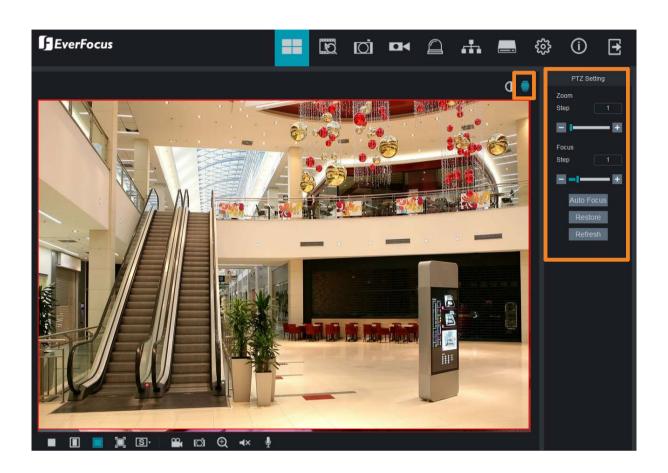
You can adjust Hue, Brightness, Contrast, Saturation and Sharpness value using the Color Panel. Click the **Default** button to restore all the value to factory default. On the Live View window, click the **Color** button to display the Color Panel. You can click the **Color** button again to hide the Color Panel.





### 3.9 PTZ Setting

For motorized lens models, you can control the lens operation using the Lens Control panel. On the Live View window, click the **PTZ Setting** button to display the Lens Control Panel. You can click the **PTZ Setting** button again to hide the Lens Control Panel.



### Important note for motorized lens models

For motorized lens models, if you find the live image out of focus, please try the instructions below:

- 1. On the **PTZ Setting** panel, click the **Restore** button for the lens to restore to the default position, and then click the **Auto Focus** button.
- 2. If the image is still out of focus, adjust the focus by clicking the Focus "+" or "-" buttons.



# 3.10 Live View Function Icons



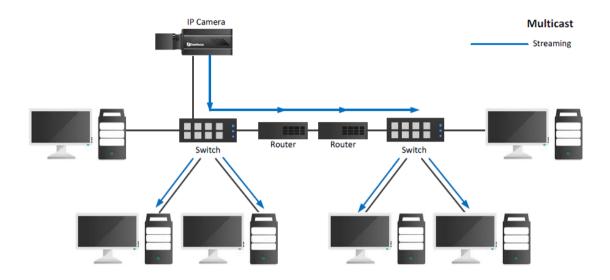
No	Name	Description
1	Stop / Play	Click to stop / play the video streaming on the Live View window.
2	Original Aspect Ratio	Click to display the live streams with the original aspect ratio.
3	Stretch	Click to stretch live streams on the Live View window.
4	Full Screen	Click to display the Live View window in full screen mode. To exit full screen mode, double-click the live view or press the <b>ESC</b> button on the keyboard.
5	Stream Switch	Select a stream type to be displayed on the live view window. For this function to work, the stream types have to be pre-configured, please refer to 2.5.2 Video Streaming.
6	Video Clips	Click the <b>Video Clips</b> button to start recording the live streams, click the button again to stop recording, a message window appears on the bottom-left corner of the screen. Click <b>Folder</b> to open the folder to find the recording file. To change the storage path or the file format, please refer to 2.7.7 Local Settings. You can use EverFocus Player or any player supporting the video format to play back the recordings. EverFocus Player is included in the Software CD.  Record Storage Path  C:\text{Everfocus}\text{H265 IPCAM} Series\text{Record\text{Necord\text{Necord\text{192.168.33.95}}} \text{L20181214} \text{Evertocus}\text{PCAM}
7	Snapshot	Click to take a snapshot, a message window appears on the bottom-left corner of the screen. Click <b>Folder</b> to open the folder to find the snapshot image. Or click <b>Preview</b> to preview the snapshot image. To change the storage path or image format, please refer to 2.7.7 Local Settings.  Screenshots storage path   C:\(\text{C:EverfocusH265 IPCAM}\) Series\(\text{Capture/Record192.168.33.95}\) \(\text{C:EverfocusH266 IPCAM}\) Series\(\text{Capture/Record192.168.33.95}\) \(\text{C:EverfocusH266 IPCAM}\) Series\(\text{Capture/Record192.168.33.95}\) \(\text{C:EverfocusH266 IPCAM}\) Series\(\text{Capture/Record192.168.33.95}\) \(\text{C:EverfocusH266 IPCAM}\) Series\(\text{Capture/Record192.168.33.95}\)
8	Digital Zoom	<ul> <li>Click to enable the Digital Zoom mode. To exit the Digital Zoom mode, click the button again. To perform the Digital Zoom function:</li> <li>a. Click the <b>Digital Zoom</b> button.</li> <li>b. Use your mouse to draw an area where you want to have a close-up view. The area will be zoom-in.</li> <li>c. Right-click to exit the Digital Zoom mode.</li> </ul>
9	Audio	Click to switch on/off the speaker. You can also adjust the volume.
10	Voice Intercom	Click to enable the microphone. Click the button again to disable microphone.



# Appendix A

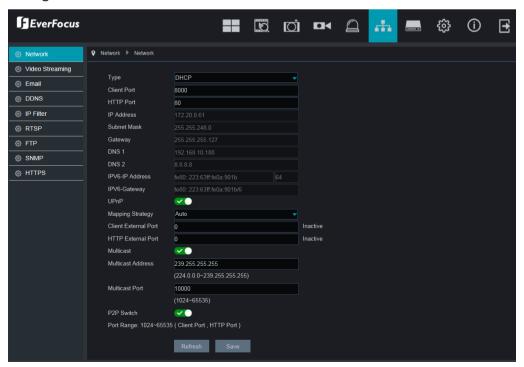
### **Enabling the Multicast Function**

The Multicast Function is a technique for one-to-many communication over an IP infrastructure in a network that is designed to share IP camera loading and reduce network bandwidth. Note that for this function to work, the router / switch must support multicast function.



To enable the Multicast Function:

- 1. Complete the installation of the IP cameras, routers/ switches and computers (refer to diagram above).
- 2. Install VLC and Wireshark in your computer. Click VLC and Wireshark to download.
- 3. Access to the Web UI of the IP camera to enable the Multicast function. Click the Save button to save the setting.





## Value IP MTK Series Network Cameras - H265, 2MP / 5MP

4. Go to the setting page of the router/switch to enable the Multicast function. Here we use a D-Link DIR655 router and EverFocus 24-port switch for example.



5. The Multicast function setup is now complete.

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