

Warranty for Comcater Distributed Brands

BRAND	PARTS	LABOUR	SUPPLEMENTARY (IN) Inclusions & (EX) Exclusions
ALTO SHAAM	1 year	1 year	EX: Air filters, racks and jet plates
ANTUNES	1 year	1 year	
BREMA	3 years	3 years	
CAMBRO	1 year	1 year	IN: Lifetime warranty against rust and corrosion
CLEVELAND	1 year	1 year	
COMENDA	2 years	1 year	
CUPPONE	2 years	1 year	EX: Bulbs, Door Glass, Oven stones
DEAN	1 year	1 year	
FRYMASTER –GENERAL	1 year	1 year	IN: Fenwall Thermostat– 2 years on part
FRYMASTER –FILTERQUICK	2 years	1 year	IN: Gas frypot assembly – 7 years parts and labour IN: Electric frypot: lifetime on frypot part only
FRYMASTER – MASTERJET	1 year	1 year	IN: Frypot assembly – 3 years part only
FRYMASTER – H55	1 year	1 year	IN: Frypot assembly – 5 years parts only
GARLAND	1 year	1 year	EX: Thermostat calibration & adjustments
HUPFER	1 year	1 year	EX: Recalibration of thermostats or high limit switches
JONI	1 year	1 year	
LINCOLN	1 year	1 year	EX: Belt adjustments
MARENO	2 years	2 years	
MENUMASTER	1 year	1 year	IN: Magnetron – 3 years part only EX: program error correction, Shield (Stirrer) cover/ grease shield, Ceramic tray and sealer kit.
MERCO	1 year	1 year	
MIBRASA	2 years	1 year	
PACOJET	1 year	1 year	
PUREVAC	3 years	2 years	
RATIONAL	2 years	2 years	EX: Pump covers, door catches, drip collectors, filters and valves.
TECNOMAC	2 years	2 years	
TRUEHEAT	2 years	2 years	EX: Knobs

Important – the warranty is applicable to the serial number (unique asset) and not transferable to another asset.

To view the Comcater Terms & Conditions, please click [here](#).

Alternatively, visit www.comcater.com.au and select the 'Terms & Conditions' link in the footer.

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The following is an extract from the Comcater Terms & Conditions of Sale (Issue 013), section 11. Warranties

(c) We warrant spare parts we supply against defects in material and workmanship for a period of 3 months from the date of purchase.

- (j) Warranties will not apply where we determine at our sole discretion that:
- (i) installed Goods have been abused, misused, installed or used in environmental conditions outside their intended purpose;
 - (ii) the Goods have been improperly installed or commissioned;
 - (iii) services supplied to the Goods or associated equipment other than by us do not meet manufacturers' specifications, including but not limited to, incorrect or unstable electrical voltage or current, incorrect or unstable gas pressure or volume supply or substandard water, temperature, volume, pressure or qualities including hardness, TDS (Total Dissolved Solids), chlorides or calcium;
 - (iv) the manufacturer's maintenance and cleaning requirements (including use of chemicals other than those recommended by the manufacturer) have not been strictly or regularly complied with;
 - (v) the damage sustained has been caused by blocked drains or the clearance of blockages including blockages to pilots, injectors or burners;
 - (vi) non-authorized third parties have attempted to repair the Goods;
 - (vii) faults or the damage is attributable to the negligence of yourself, your employees or third parties in the fitting of non genuine parts, or otherwise;
 - (viii) the damage has been caused by rodents or insects.
- (k) Our warranties do not cover:
- (i) the cost of travel in excess of 200 kilometres round trip from a Comcater Service Centre or Comcater Service Provider.
 - (ii) costs which require exceptional and additional expense such as accommodation, transport, such as flights and ferries, site inductions and freight.
 - (iii) the cost of labour or other services required to be performed outside the hours of 8AM and 4PM, Monday to Friday for which premium charges will apply;
 - (iv) normal maintenance, or items that are reasonably considered a maintenance function. Should you require a regular Maintenance Plan you should contact your local Comcater Australia representative;
 - (v) replacement items that would normally be considered a consumable or subject to wear and tear such as light bulbs, fuses, resetting circuit breakers, indicating lights, door seals, and combi oven inner glass doors; and
 - (vi) consequential damage or loss as a result of the failure of the Goods.