

Hatmed Autoclaves

FAQ

What is the warranty period?

The warranty period is 2 years or 2,000 cycles - whichever comes first. The customer must have a 12 month maintenance performed by an accredited service agent. Authorised service agent must submit service report at 12 months for 24 month warranty to activate.

Can I use tap water?

No, you must use high quality distilled or demineralised water.

What data recording is standard with the Hatmed Autoclaves?

USB recording is standard with the Hatmed devices. An external printer can be purchased separately if required.

Where is the USB port located on the device?

Located on the rear of the device

How often should I extract cycle information from the USB?

Recommended after every cycle to avoid any potential loss of information. The steriliser will store all previous cycles in internal memory that can be recalled & transferred if required at any stage.

Can I plug the printer straight in?

Yes, you can plug the Hatmed External printer into the rear of any model. It does not require a technician.

Can I reprint a previous cycle?

Yes - you can reprint previous cycles when required. The steriliser will store all previous cycles in internal memory that can be recalled & transferred if required at any stage.

Will it tell me when to fill up or drain the water?

Yes, the device will display a message on screen.

What consumables do I need?

- Distilled or demineralised water
- Printer Paper (If device is fitted with an external printer)
- USB (if required)

How often does it need a service?

The device requires annual service by an authorised Hatmed service technician.

Will the Cominox printer paper work with Hatmed models?

Yes, Cominox printer paper is suitable for use with Hatmed models.

Will the larger Hatmed models need an installer?

On the day of installation, due to the physical size & weight - we recommend professional support. Models include the 29L, 46L & 55L. Will require 2 or more people to manually lift

What is the device empty weight?

A50B (10L) - 54.2KG
A60B - 60KG
A70B - 64.8KG
Q50B (18L) - 59.6KG
Q51B - 61.6KG
Q70B (23L) - 64.8KG
Q71B - 66.8KG
Q102B (29L) - 82KG
Q82B (46L) - 112.2KG
Q92B (55L) - 119.8KG

Additional Information:

Please feel free to contact Zone Medical for an obligation free consultation and assistance.



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Can I stop a cycle after I start?

Yes by selecting the "pause" button on the device display.

What training do I need to operate the machine?

Minimal training required. Comprehensive instructions are located in the user manual for each model along with additional resources on the zonemedical.com.au website.

Does my water cooled autoclave require plumbing?

Yes, it will require mains water in for cooling & drain for waste (same as a dishwasher)

Does my water cold autoclave still need distilled / demineralised water to run cycles?

Yes, it will require distilled / demineralised water to run cycles with an external water pickup supply.

What are the external dimensions of the autoclaves?

A10B (5L) - 445 x 175 x 625mm [WxHxD]
A50B (10L) - 485 x 330 x 625mm [WxHxD]
Q50B (18L) Air Cooling - 450 x 470 x 560mm [WxHxD]
Q52B (18L) Water Cooling - 460 x 450 x 560mm [WxHxD]
Q70B (23L) Air Cooling - 450 x 470 x 680mm [WxHxD]
Q72B (23L) Water Cooling - 460 x 450 x 680mm [WxHxD]
Q62B (23L) Carbon Water Cooling - 460 x 385 x 660mm [WxHxD]
Q82B (46L) - 583 x 480 x 955mm [WxHxD]
Q92B (55L) - 583 x 480 x 1100mm [WxHxD]

What size is the chamber?

A10B (5L) - 210 x 96 x 327mm [WxHxD]
A50B (10L) - 240 x 144 x 336mm [WxHxD]
Q50B (18L) Air Cooling - 253 x 360mm
Q52B (18L) Water Cooling - 253 x 360mm
Q70B (23L) Air Cooling - 253 x 460mm
Q72B (23L) Water Cooling - 253 x 460mm
Q62B (23L) Carbon Water Cooling - 253 x 460mm
Q102B (29L) - 319 x 411mm
Q82B (46L) - 319 x 621mm
Q92B (55L) - 319 x 711mm

What is the maximum load weight?

A50B (10L) - 3.3KG Instruments | 0.75KG Textiles
A60B - 4KG Instruments | 1.1KG Textiles
A70B - 6.6KG Instruments | 1.5KG Textiles
Q50B (18L) - 6KG Instruments | 2KG Fabric
Q52B (18L) - 6KG Instruments | 2KG Fabric
Q70B (23L) - 7KG Instruments | 2.5KG Fabric
Q72B (23L) - 7KG Instruments | 2.5KG Fabric
Q102B (29L) - 9KG Instruments | 2.8KG Textiles
Q82B (46L) - 16KG Instruments | 4.5KG Textiles
Q92B (55L) - 20KG Instruments | 5.4KG Textiles



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