Programing Instruction

WIRELESS SUSPENSE CALL POINT

Each button on the Wireless Suspense Call Point will need to be programmed separately to the Wireless Receiver (RRU).

Please ensure that the Wireless Receiver (RRU) has the most recent firmware version of V0420.

If not, please call us to organize a software upgrade.

Programming Method and Activation of Wireless Suspense Call Point:

Step 1: Press the white SUSPENSE button, and immediately follow Steps 2 and 3.
Press the white CANCEL button, and immediately follow steps 2 and 3.

Step 2: Within the next 30 secs, use a paperclip to hold down the Prog/Reset button on the side of the Wireless Receiver (RRU) until the LED flashes with a simultaneous buzz for 5 times. Then remove the clip.

Step 3: On a successful pairing, the LED will turn orange with a simultaneously 3 second buzz. The receiver is now programmed to the Call Point Button.

If unsuccessful, the LED will turn red whilst buzzing quickly 40 times. Please go through Step 1 and Step 2 again.

Step 4: To Suspend: Press the white SUSPENSE button. The button will light up momentarily. This will suspend all WIRELESS RTU devices in the room for 5 minutes (factory default settings).

Step 5: Notice the LED light on the RRU will change from a green continuous light to a constant blinking amber light.

Step 6: You are now able to move around the room without activating any of Indigo Care's Wireless Transmitters (RTU) for 5 minutes.

Upon approaching the end of the 5 minutes suspension, the RRU will give you a 10 second buzz warning. After the warning buzz stops, if you need more time, simply press the white SUSPENSE button and the suspension starts again.

Continue to do this until you are ready to leave the room.

Step 7: If you leave the room before the 5 minutes lapses, press the CANCEL button upon your departure. The RRU LED light will change to a continuous green light.

If you leave the room without pressing the CANCEL button, the Wireless Receiver (RRU) will automatically reset to Active mode after 5 minutes.

TROUBLE SHOOTING:

PRESENCE or CANCEL Suspense Call Point does not trigger Wireless Receiver:
(1) Ensure Wireless Receiver (RRU) has the most recent firmware version of V0420 –version number is located on the back of the RRU
(2) Ensure Wireless Receiver (RRU) power adaptor is turned on and its LED light is green
(3) The SUSPENSE or CANCEL buttons are not paired- Refer to Step 1 to 3 above
(4) The Call Point/Transmitter has Low battery - Change battery

Please contact us directly if you have any issues with our devices and require assistance.