



Case Study: Iconic Café Chain in Sydney

Enhancing Service Efficiency with Springle Robotics

Client Profile: An iconic café chain in Sydney serving hundreds daily. (Customer name withheld for confidentiality.)

Challenge: Staff shortages, slow table service, repetitive food-running, and rising costs.

Solution: Springle delivery robot on a flexible lease model. Deployed for a 1-month pilot to assist staff and display promotions.

1-Month Pilot Results

Metric	Before	With Springle	Improvement
Table delivery time	12 min	9 min	25% faster
Staff time on food running	32 hrs/wk	18 hrs/wk	44% saved
Customer satisfaction	7.8/10	9.1/10	+17%
Sales via promotions	Minimal	+8%	+8% growth
Weekend casual hours	20 hrs	12 hrs	40% reduction

Feedback: “Springle’s robot made peak-hour service smoother. Our team focused on customer experience while the robot handled the legwork.” — Operations Manager

Why Springle? Affordable lease model · No upfront costs · Human-centered design · Proven results.

Next Step: Try a no-obligation pilot and see how Springle can support your business.