



Central Lock Troubleshooting

This guide is to assist should there be an issue with the locking function of the Emergency Trolley.

Lock issues can be caused when the lock was activated without all of the drawers being closed completely or has become jammed in place.

Try opening all of the drawers then turning the key into the locked and open position a few times. Then close the drawers completely and turn the key to the locked position.

If the above step was not successful try opening the drawers and inspecting the inside to see if the locking mechanism is being blocked by something e.g. a drawer divider.

If nothing blocking the locks operation remove some of the drawers to inspect the internal locking bar. Open the drawers all the way and inspect the runner. There is a lever on each side. This will need to be lifted up or pulled down on each side then the drawer slid out and removed from the trolley completely. See below image for the lever location in the red circle.





Once the drawers are removed you will see the internal locking bar running from top to bottom. **Note this will be on the same side as where the key inserts.**

Move the locking bar manually with your hands up and down to free it as it may be stuck. See below image outlining the locking bar and its location.



Once correct operation of the locking bar is manually confirmed check by inserting the key and operating the lock function. The bar will move up and down as the key is turned when operating correctly.

Please contact Pacific Medical should your issues persist.

